

MSACROA 2023 Sessions – Sessions/Times/Days Are Subject to Change

MONDAY, NOVEMBER 27

Session Title	Mindfulness
Description	In today's hyper competitive environment of higher education, many of us are asked to do more with less time. This can result in stress which may lead to high blood pressure, GI upset, anxiety depression, and poor work performance. Mindfulness is a powerful tool that can be used to help us not only survive but THRIVE. In this session you will not only learn about mindfulness but also practice a few tools that can be immediately used in your everyday life. "You can't stop the waves, but you can learn to surf." – Jon Kabat-Zinn
Type:	Pre-conference Workshop
Day:	Monday, 11/27
Time:	9:30am-11:00am
Presenter:	Amy Patton
Title:	Associate Director, Transfer Admissions
Institution:	Wilkes University
E-mail:	amy.patton@wilkes.edu

Session Title	Let's Get Social!: Connecting with campus through Instagram
Description	Remember 'you've got mail?' Well our students do not. Pop-ups, notifications, red-dots on their phones now dictate a student's interest in checking for the latest post, update, trend, you name it. In an age where we are attempting to reach our student populations (new and returning) our services must adapt to embracing social media and managing it effectively and frequently. Hear how our office takes steps to be engaging (and maybe a little funny - at least we think so) with Instagram utilizing the endless tools that the app has to offer.
Type:	Pre-conference Workshop
Day:	Monday, 11/27
Time:	9:30am-11:00am
Presenter:	Timothy Smalarz
Title:	College Registrar
Institution	The Pennsylvania State University-Abington College
E-mail:	tjs421@psu.edu

Session Title:	Introduction to MSACROA's New Website/Membership Platform
Description	Join us to learn about the new MSACROA website. We will navigate the new website to show you features such as checking on your membership status, renewing your membership, updating your profile, posting in community forums, viewing conference information, joining committees, and much more. The new MSACROA website is more user-friendly and has many more features than the old website.
Type:	Pre-conference Workshop
Day:	Monday, 11/27
Time:	9:30am-11:00am
Presenter 1	Jennifer Phillips
Title:	Associate University Registrar
Institution:	University of Pittsburgh
E-mail:	jenphillips@pitt.edu
Presenter 2:	Todd Clouser
Title:	Associate Registrar/IT Manager
Institution:	The Pennsylvania State University
E-mail:	tdc5@psu.edu

Session Title:	AACRAO Updates and Keynote- Executive Director Melanie Gottlieb
Description	<p>Melanie is the first woman to hold the role of Executive Director in the association's history after nearly six years as the Deputy Director. She brings a global perspective rooted in an understanding of the technological proficiency and flexibility needed to move AACRAO forward. Melanie came to the national office with 18 years as an AACRAO member, with experience in Records & Registration, Enrollment Management and International Recruitment and Credential Evaluation. She has served the association in a variety of volunteer leadership roles throughout her career, most recently as Vice President for International Education on the AACRAO Board of Directors. Melanie earned an MA in Information Science from the University of Missouri - Columbia and a BA in History /American Studies from Marlboro College in Vermont.</p> <p>Melanie's Role At AACRAO</p> <p>Melanie is responsible for ensuring the association's operations (to include staff, infrastructure, products, and services) are in alignment to carry out the mission according to the strategic direction of the AACRAO Board of Directors.</p>
Day:	Monday, November 27
Time:	12:30-1:30pm
Type	Opening Plenary
Presenter 1	Melanie Gottlieb
Title:	Executive Director, AACRAO
E-mail	gottlieb@aacrao.org

Session Title: **Round Robin-Registrar 101**
Description This roundtable, a regular at MSACROA, is for new as well as seasoned Registrars. The roundtable will address several topics allowing for an open discussion by the participants. Topics can include FERPA, Best Practices, enrollment Verifications, degree audits, office procedures, and other topics as time allows. This is an interactive session so participation by attendees is encouraged. Seasoned Registrars will be available to lead the discussion. Bring your ideas, creative solutions and let's have a great session.
Day: Monday, November 27
Time: 1:45pm-2:45pm
Type: Roundtable
Presenter 1 Chester Barkan
Title: Director of Special Programs-Registrar
Institution Nassau Community College
E-mail Chester.Barkan@ncc.edu

Session Title: **Admissions 101 Roundtable**
Description Discuss a variety of admissions topics with colleagues in the profession. This session is beneficial for new and experienced admissions officers as we all navigate the challenges of meeting enrollment goals and using new and old recruitment strategies to build the future of our institutions. Bring questions and topics for a great discussion!
Day: Monday, November 27
Time: 1:45pm-2:45pm
Type: Roundtable
Presenter 1 Sheena Jackson
Title: Director of Admissions & Student Scholarships
Institution University of Maryland School of Nursing
E-mail: sheena.jackson@umaryland.edu

Session Title: **Professional Development Roundtable**
Description This roundtable will be a discussion about how to pursue professional development with busy schedules and limited funding. Bring your own ideas and learn what others do at their institutions. This is also a great opportunity for you to share how MSACROA can help you grow professionally!
Day: Monday, November 27
Time: 1:45pm-1:45pm
Type: Roundtable
Presenter 1 Diane Bello
Title: University Registrar
Institution Stony Brook University
E-mail: diane.bello@stonybrook.edu

Session Title:	Paradigm- A Comprehensive Solution for Commencement
Description	30+ Years' Experience in Serving Higher Education at Commencement. Diplomas, Certificates, Covers, Digital & More. Speed (up to 24-hour turnaround). Accuracy. Quality. DirectShip™. MyReOrder™. MyHold™. <i>Phenomenal</i> Customer Service! Scalable CLR. <i>When integrity matters, make the Paradigm shift.</i>
Day:	Monday, November 27
Time:	1:45pm-2:45pm
Type:	Exhibitor Session
Presenter 1	Shawn Owen
Title:	Director of Corporate Communications
Institution	Paradigm
E-mail:	ShawnO@paradigm-corp.com

Session Title:	Balancing Work and Personal Life During Difficult Times (PENDING CONFIRMATION)
Description	A round-table discussion on how to best manage the pressing needs of your job/office while going through difficult personal times (we all have them!) you are committed to your job but life can take over; how do you manage? How do you help a colleague? What are some best practices?
Day:	Monday, November 27
Time:	1:45-2:45pm
Type:	Roundtable
Presenter 1	Marybeth O'Flanagan
Title:	Associate Director of Registration and Records
Institution	Felician University
E-mail:	oflanaganm@felician.edu

Session Title:	Reinventing Student Transfer: How DegreeSight Can Help Transform your Transfer Processes
Description	Recruiting and retaining transfer students in today's higher education landscape can be a complex and time-consuming process. With intricate systems involving transcripts and credit evaluations, prospective students who come in with previously earned credits often face frustrating barriers in their pre-enrollment journey. This can influence a student's decision on which school to choose, and they tend to favor institutions with swift response times. Join for a discussion on how DegreeSight's transformative solution is reshaping how universities cater to prospective students. More than just a lead generation tool, DegreeSight's TraCC acts as a powerful engine that automates traditionally convoluted, manual processes. This means your students can receive real answers in real time, simplifying their path to enrollment and making your institution stand out in today's competitive education landscape.
Day:	Monday, November 27
Time:	1:45-2:45pm
Type:	Exhibitor Session
Presenter 1	Chelsea Bassett
Title:	Vice President of Industry Relations
Institution	DegreeSight

E-mail: chelsea.bassett@degreesight.com
Presenter 2: Dave Stout
Title:
Institution: DegreeSight
E-mail: dave.stout@degreesight.com

Session Title: **Banner Roundtable**
Description This session is a regular at MSACROA. Geared to Ellucian Banner end users, this session is an open forum offering suggestions and best practices in the use and implementation of the Ellucian Banner product. Everyone is invited to participate in this session.
Day: Monday, November 27
Time: 3:30pm-5:00pm
Type: Systems Roundtable- Banner
Presenter 1 Chester Barkan
Title: Director of Special Programs- Registrar
Institution Nassau Community College
E-mail: Chester.Barkan@nassau.edu
Presenter 2: Liz Iglesias
Title: Associate Registrar
Institution: Nassau Community College
E-mail: liz.iglesias@nassau.edu

Session Title: **PeopleSoft Roundtable**
Description This session is for new and experienced PeopleSoft users to discuss challenges, best practices, and questions for Oracle's PeopleSoft. Bring any questions you have and get ready for a great discussion!
Day: Monday, November 27
Time: 3:30pm-5:00pm
Type: Systems Roundtable- PeopleSoft
Presenter 1 Kaitlyn Roberts
Title: Associate University Registrar
Institution University of Pittsburgh
E-mail: ksr61@pitt.edu
Presenter 2: Paula Hamaty
Title: Associate Registrar
Institution: The Pennsylvania State University
E-mail: pk101@psu.edu

Session Title:	EAB Navigate Roundtable
Description	Come learn about Navigate as a system to track students' successes and challenges and create a cohesive experience for students. If you are a Navigate user, get ready to share any challenges, best practices, or challenges you have experienced. There's something for everyone in this discuss about Navigate!
Day:	Monday, November 27
Time:	3:00pm-5:00pm
Type:	Roundtable- Navigate
Presenter 1	Dominic Stellini
Title:	Executive Director of Student Engagement
Institution	City College of New York
E-mail:	dstellini@ccny.cuny.edu

Session Title:	Ellucian Recruit (CRM) Roundtable
Description	Come share ideas and ask questions about Ellucian Recruit with other users. Whether you are a new or experienced user of this CRM, this session is a great opportunity to network and learn.
Day:	Monday, November 27
Time:	3:30pm-5:00pm
Type:	Systems Roundtable- Ellucian Recruit
Presenter 1	Jaslynn Hutley-Pierre
Title:	Associate Director of Operations
Institution	University of Maryland School of Nursing
E-mail:	jhutley-pierre@umaryland.edu

Session Title:	Transforming The Student Planning, Advising, and Registration Experience
Description	The advising, planning, and registration experience can frustrate students, administrators, and academic advisors. And when it doesn't go well, students can miss opportunities to graduate on time. Many campuses are adding technology that removes these barriers with features that support academic advisors, predict course demand in advance, provide clear guidance to students on course selection, and automatically optimize the registration process. Join us for a deeper dive into CourseLeaf's registration software to see how it transforms the entire registration process to drive student success. This session is ideal for institutions that use Banner or PeopleSoft.
Day:	Monday, November 27
Time:	3:30pm-4:30pm
Type:	Exhibitor Session
Presenter 1	Kevin Stejskal
Title:	Senior Account Executive
Institution	CourseLeaf
E-mail:	kstejskal@courseleaf.com

TUESDAY, 11/28

Session Title:	Applying FERPA in a Real-Life Setting
Description	We understand the Family Educational Rights and Privacy Act (FERPA), but we are often challenged when trying to apply it in specific real-life situations. This highly interactive session allows participants to share how they would interpret and apply FERPA regulations in realistic scenarios.
Day:	Tuesday, November 28
Time:	9:00am-10:30am
Type:	Plenary Session
Presenter 1	LeRoy S. Rooker
Title:	Senior Fellow
Institution	AACRAO
E-mail:	rookerl@aacrao.org
Presenter 2:	Jonathan C. Helm
Title:	University Registrar
Institution:	University of Pittsburgh
E-mail:	jch127@pitt.edu

Session Title:	Disability Awareness Training- How to be a Knowledgeable Ally
Description	The Disability, Awareness, Training, and Empowerment session takes a broad perspective in examining the activities, attitudes, myths, misunderstandings, technologies, and pedagogical practices that can limit inclusion in the university setting. In a 60-minute, highly interactive session, attendees will gain a better understanding of disability law; the rights and responsibilities of the institution, its faculty, staff, and students; and best practices for inclusion for individuals with disabilities.
Day:	Tuesday, November 28
Time:	11:30am-12:30pm
Type:	Standard Session
Presenter 1	Timothy Pure
Title:	Assistant Director, Disability Resource Center
Institution	Montclair State University
E-mail:	puret@montclair.edu
Presenter 2:	Carlie Andrews
Title:	Senior Direct, Office of Disability Services
Institution:	Rutgers University
E-mail:	ca450@echo.rutgers.edu

Session Title:	Slate for Student Success, Advising, and Registrar
Description	Technolutions Slate has changed how many admissions office run their day to day operations. In this session, you will learn how Slate can also manage Student Success through integrations with your SIS, custom

workflows, communication plans, unique portals, and integrations into other existing systems on campus. With the ability to customize forms and workflows based on existing processes, see how Slate can help meet student success goals.

Day: Tuesday, November 28
Time: 11:30am-12:30pm
Type: Standard Session- Slate CRM
Presenter 1 Richard Beatty
Title: Associate Provost for Enrollment
Institution Stony Brook University
E-mail: richar.beatty@stonybrook.edu

Session Title: **Ask AACRAO: Hot Topics**
Description Join AACRAO Executive Director Melanie Gottlieb to share the topics and issues that are affecting your department, institution, or professional growth. Melanie will share resources and ways AACRAO can help you and your institution thrive.
Day: Tuesday, November 28
Time: 11:30am-12:30pm
Type: Open Forum
Presenter 1 Melanie Gottlieb
Title: Executive Director
Institution AACRAO
E-mail: gottlieb@aacrao.org

Session Title: **The Digital Learning Cooperative (DLC) at Penn State University: A Model for Course Sharing**
Description Penn State is a land grant university whose mission extends to its 20 Commonwealth campuses geographically distributed across the state. Shared courses and programs enable students to enroll in courses from other Commonwealth campuses, thus enhancing the range of course offerings and providing opportunities for students to widen their network. Penn State's mechanism for course sharing, the Digital Learning Cooperative, will be presented as a model for those interested in starting a similar program.
Day: Tuesday, November 28
Time: 11:30am-12:30pm
Type: Standard Session
Presenter 1 Jennifer Adamski
Title: Registrar-PSU Willkes-Barre Campus
Institution The Pennsylvania State University
E-mail: jxa5671@psu.edu

Session Title:	Enrollment Trends in a Post-Pandemic World- Challenges and How Schools are Adapting
Description	<p>With the pandemic over, it's clear that the impact on institutions represents an inflection point in higher education enrollment trends. The pool of traditional students continues to decrease in many areas and institutions are transforming to meet their enrollment goals.</p> <p>In this demo-intensive session, Larry Grey, founder and CEO of Mutara Inc., will show techniques for increasing nontraditional student enrollment and yield at higher ed institutions.</p>
Day	Tuesday, November 28
Time:	11:30am-12:30pm
Type	Exhibitor Session
Presenter 1	Larry Grey
Title:	CEO
Institution	Mutara Inc.
E-mail:	Strategies /techniques for more effectively engaging with candidates and increasing yield

Session Title:	Will You Graduate?: The Registrar's Role
Description	<p>This session will cover some of the best paths forward for registrar offices to ensure that students graduate. This will include students at different levels in the process to include: those on target, those missing requirements, those who participated in commencement and did not graduate, to those who have been working in the workforce under the guise that they have complete their degree. I will show examples of collaborative responses to best support the student and protect the institution.</p>
Day	Tuesday, November 28
Time:	2:15pm-3:15pm
Type	Standard Session
Presenter 1	Harrison Johnson
Title:	Registrar
Institution	Lincoln University
E-mail:	hjohnson@lincoln.edu

Session Title:	Processes, People, and Planning: A Thoughtful Approach to Continuous Improvement in the Registrar's Office
Description	<p>What makes a Registrar's Office run efficiently? How are we meeting the needs of our students, parents, alumni, and colleagues across campus? How can we improve? These are some of the questions that were considered when starting the role as the Registrar at a small liberal arts college in central PA. In this session, we will cover the key elements that combine to have a systematic approach to meeting our mission in the Registrar's Office within the culture of the institution. We will discuss the three P's: Process, People, and Planning which provide avenues for continued success.</p>
Day	Tuesday, November 28
Time:	2:15-3:15pm
Type	Standard Session

Presenter 1 Elizabeth White-Hurst
Title: Registrar
Institution Dickinson College
E-mail: whitehue@dickinson.edu

Session Title: **No One Cares What You Know: Humanizing Recruitment & Making a Lasting Impression to Increase Admitted Student Yield in an Age of A.I. & Digital Saturation**

Description As advancements in CRM technology and digital mass marketing become more commonplace as part of prospective student recruitment efforts and strategic initiatives of colleges and universities, and as enrollment management becomes increasingly data driven, graduate enrollment management (GEM) professionals can sometimes lose sight of the interpersonal "soft-skills" necessary to ensure prospective students have a favorable experience as they progress through the inquiry and decision stage of the admissions funnel. The expression "no one cares what you know, until they know that you care" underscores the social-psychological dimensions of prospective student decision making. As Artificial Intelligence (AI) platforms grow, GEM professionals may be confronted with the existential question, "Will I someday be replaced by ChatGPT?" In this session, Rob Marco, Associate Director of Graduate Admissions at West Chester University of Pennsylvania will make the case for the irreplaceable human dimension of graduate admissions and prospective student recruitment and how GEM professionals must learn how to leverage the psychosocial dimensions of prospective student recruitment to cut through the "white noise" prevalent in the digital marketing landscape. Both new and veteran GEM professionals will learn simple but effective no-cost strategies for personalizing their recruitment efforts, humanizing their institutions of higher education, and ensuring a lasting first impression that yields results.

Day Tuesday, November 28
Time: 2:15pm-3:15pm
Type: Standard Session
Presenter Robert Marco
Title: Associate Director of Graduate Admissions and Outreach
Institution West Chester University of Pennsylvania
E-mail: Rmarco@wcupa.edu

Session Title: **Better FAFSA Better Future: Federal Aid Updates and How the Financial Aid Office "FITS" in the Administrative Puzzle**

Description Better FAFSA Better Future initiative are starting in the 2023-2024 aid year. Come to this session to find out what new standards have been set for the current year, and review upcoming changes for the 2024-2025 academic year. In aid - the only constant is change! Learn what it means for your institution and how it all fits into the administrative puzzle that is higher education!

Day Tuesday, November 28
Time: 2:15pm-3:15pm
Type Standard Session
Presenter 1 Jamie Kosh

Title: Senior Manager- Office of Student Aid
Institution The Pennsylvania State University-University Park
E-mail: jxk326@psu.edu

Session Title: **Journey Management- Rethinking Degree Progress**
Description Imagine you are a student at your campus, and it's time to register. You need to review your progress, look at your plan (if you have one), identify the correct courses, figure out which sections work best for you, maybe meet with your advisor, and ultimately register at the appropriate time. How many tabs do you need to do this? How confident are you that you'll pick the right courses? How long before you reach out for assistance? Let's take a journey beyond fragmented systems and processes. Drawing on research from EDUCAUSE, NACADA, and Tyton Partners, come learn how unifying these components under one modern roof can impact student success, and provide unprecedented data and efficiency to your office.
Day: Tuesday, November 28
Time: 2:15pm-3:15pm
Type: **Exhibitor Session**
Presenter 1 Joe Jolesch
Title: Regional Director of University Partnerships
Institution Stellic
E-mail:

Session Title: **"Coffee Talk with the National Student Clearinghouse**
Description Bring your coffee and join Mindy and Amanda for an informal conversation how the world of Higher Education has changed since the pandemic. Bring along your ideas on how the Clearinghouse can continue to support you and any questions you have on the products and services that we currently provide.
Day: Tuesday, November 28
Time: 2:15pm – 3:15pm
Type: Exhibitor Session
Presenter 1 Mindy Starcher
Title: Regional Relationship Manager, Ohio Valley
Institution: National Student Clearinghouse
E-mail: starcher@studentclearinghouse.org
Presenter 2: Amanda Yeager
Title: Regional Relationship Manager, Northeast
Institution: National Student Clearinghouse
E-mail: yeagera@studentclearinghouse.org

Session Title:	Maryland Blueprint
Description	This is an overview of the Maryland Blueprint initiative passed in 2019 by Governor Hogan. I will share the five foundational pillars of the Blueprint and how each one impacts and intersects with the next one. Next, I will expound on Pillar Three which focuses on College and Career Readiness. In conclusion, I will speak on the partnership between The Maryland State Department of Education, MSDE, and the Maryland Higher Education Commission, MHEC as it relates to this plan that will have a lasting impact for generations. Over the next 10 years, the government will disseminate more than 38 billion dollars (3.8 billion per year) over the next decade to improve the College and Career Readiness, CCR of every High School student in the state and create pipelines of attainment, achievement, and accessibility for scholars to be successful in a collegiate track or a Career Technical Education, CTE track. As one of twelve COAST Advisors, our work in our high schools directly impacts the CCR and CTE components within the Maryland Blueprint. As an invested constituent of Prince George's County and a valuable resource to the college and high schools in the community for the past seven years, I am excited to share an initiative that will impact the education trajectory for the entire State of Maryland for decades.
Day:	Tuesday, November 28
Time:	3:30pm-4:30pm
Presenter 1	Otu A. Obot II
Title:	COAST (Creating Opportunities for Academic Success and Transfer) Advisor
Institution	Prince George's Community College
E-mail:	obotoa@pgcc.edu

Session Title:	Mass Customization for Graduate Schools: Building Workflows and Processes to Gain Efficiencies
Description	Graduate Programs require a lot of customization. Each program has different requirements, different admission cycles, and different ways of reviewing applications. Even beyond admissions, graduate schools have unique needs such as managing graduate assistantships across programs and colleges and managing the dissertation/thesis process. This presentation will specifically focus on how West Chester University has used Slate to capitalize on these efficiencies. Learn how the Graduate School has utilized Slate to create more efficient processes for admissions, academic operations including graduate assistantship contracts, awarding conference stipends to current students, deploying academic standing letters, refined the process for dissertation/thesis acceptances and streamlined the process for gathering requests for transfer credits. This session will showcase these different projects in showing all the facets of how to plan for implementing to the boots on the ground execution. Starting with the discovery conversations, how to get stakeholder buy-in, this session will discuss project management and working collaboratively with faculty and colleagues across departments. Planning and careful forethought of how to organize a Slate instance for these types of operational efficiencies will be covered including naming conventions, building out data containers, designing what fields and prompt structure will be necessary. Complex form creation has been critical in these projects and will be covered including creating tabs, using merge fields, and enabling access to the forms for both the student and the administrative support behind the scenes. The use of workflows and portal views and configurable joins queries will be reviewed as they pertain to accessing the data and streamlining the

processing of the student data for the end goals. Communications and deliver will be touched on as it impacts the student's experience and better realizes huge wins across the University for using Slate beyond admissions. Finally, the creation of documents using the File Editor for archiving documents to the University's official repository, Onbase will be demonstrated. From beginning to end, this session will give participants the tools to comprehensively plot out how to implement a custom solution for a program or optimizing a process.

Day: Tuesday, November 28
Time: 3:30pm-4:30pm
Type: Standard Session- Slate
Presenter 1 Laura Sturgill
Title: Graduate Systems and Data Project Manager
Institution West Chester University of Pennsylvania
E-mail: lsturgill@wcupa.edu

Session Title: **The Good, The Bad, The Ugly, and The Waitlist**
Description The University at Buffalo implemented the use of waist list on courses in the Fall of 2016 with a pilot program. With such success, leading to student satisfaction, the following semester it was released campus wide. From creating relationships with advising units to get this off the ground, this session will cover the implementation, communication plan, and the continued modifications and improvements made to wait list at the UB. If you are looking to implement waitlist, or build on your current configuration, this session is for you!
Day: Tuesday, November 28
Time: 3:30pm-4:30pm
Type: Regular Session
Presenter 1 Samantha Smith
Title: Assistant Registrar of Enrollment and Transfer Credit
Institution University at Buffalo
E-mail: scalabre@buffalo.edu

Session Title: **Bogus Institutions and Documents- Dealing with Fraud in Higher Education**
Description This session will introduce the types of fraud that can impact your institution. We will define what fraud is and provide some tools that will assist in the identification of fake documents and institutions. Examples will be provided along with resources which will assist in the battle of bogus documents and aid in winning the fight.
Day: Tuesday, November 28
Time: 3:30pm-4:30pm
Type: Regular Session
Presenter 1 Deborah Palicia
Title: Registrar
Institution Berkeley College
E-mail: dlp@berkeleycollege.edu

Session Title:	Leveraging Digital Diplomas to Jumpstart Your Micro-Credentials Strategy
Description	In the rapidly changing landscape of education, many professional and continuing education departments - are hopping on the micro-credentialing train to keep up with the needs of modern students and those ever-adaptable non-traditional learners. Meanwhile, the Registrar's Office? They're feeling the heat with all the extra admin work. Enter the need for some nifty tools to track, manage, and roll out those credentials without breaking a sweat. Let's dive in and discuss how the right credential management solution can make life a whole lot easier and keep those student vibes positive!
Day:	Tuesday, November 28
Time:	3:30pm-4:30pm
Type:	Exhibitor Session
Presenter 1	Matt Lehde
Title:	Regional Sales Manager
Institution	Parchment
E-mail:	
Presenter 2:	Kate Rudick
Title:	
Institution:	Parchment
E-mail:	

Session Title:	Solving the Challenge of Efficient Scheduling and Data Integration in a High-Demand Academic Environment
Description	Academic schedulers today face growing demand for classroom allocation that meets multiple stakeholders' needs while ensuring the most efficient use of institutional space. Julia Noonan, Vice President of Sales for CollegeNET, will demonstrate how the Series25® scheduling and master planning system quickly identifies the optimal assignment of every available room and seat on campus while accommodating each department's and instructor's preferred locations and pedagogical needs. The presentation will cover the benefits of a unified scheduling solution that integrates seamlessly with virtually any SIS to keep all data current, as well as providing insight into how robust reporting and modeling tools enable schools to accurately plan for alternate space allocation during disaster recoveries and building closures.
Day:	Tuesday, November 28
Time:	3:30pm-4:30pm
Type:	Exhibitor Session
Presenter 1	Julia Noonan
Title:	Vice President of Sales
Institution	CollegeNET
E-mail:	jnoonan@collegenet.com

**Wednesday,
November 29**

Session Title:	Beyond Compliance: Embracing Accessibility
Description	Accessibility is critically important to college students with disabilities, but do you know what this means for you and your office? During this session, we will help participants establish an understanding of the basics of accessibility, and why it's important in creating a campus climate of inclusion. Participants will learn strategies that they can take back to their institutions to foster an open, accessible, welcoming environment for individuals with disabilities.
Day:	Wednesday, November 29
Time:	9:45am-10:45am
Type:	Regular Session
Presenter 1	Carlie Andrews
Title:	Senior Direct, Office of Disability Services
Institution	Rutgers University
E-mail:	ca450@echo.rutgers.edu
Presenter 2:	Timothy Pure
Title:	Assistant Director, Disability Resource Center
Institution:	Montclair State University
E-mail:	puret@montclair.edu

Session Title:	Building Recruitment and Recruitment Plans for First Generation Students
Description	Session will cover a variety of examples and strategies on building a successful recruitment and retention plan for first generation students at a college. Support structure and services, personnel task management, collaborative strategic initiatives across college departments - all to achieve student success of first gen students.
Day:	Wednesday, November 29
Time:	9:45am-10:45am
Type:	Regular Session
Presenter 1	Anthony Dovi
Title:	Director of Admissions
Institution	Rampao College

E-mail: adovi@ramapo.edu

Session Title: **The Registrar's Role in Policy Implementation**
Description Do you struggle implementing new policies or updating current university policies at your institution? Come to this session to learn how the Office of the University Registrar at Penn State University has worked over the past years to build a collaborative and trusting partnership with faculty, academic administrators, and IT staff to review and implement policy. Working together has created benefits for all parties so that implementations can be timely and efficient. Learn how you can gain the confidence and trust so that you are invited to be part of the discussions and to be an effective partner at your institution.
Day: Wednesday, November 29
Time: 9:45am-10:45am
Type: Regular Session
Presenter 1 Paula Hamaty
Title: Associate Registrar
Institution The Pennsylvania State University
E-mail: pk101@psu.edu

Session Title: **Empower Students & Administrators with Unified Academic Operations**
Description This presentation discusses the research behind how to provide students with accessible curriculum information, accurate degree paths, and the courses they need. We'll also go over how to effectively manage academic processes and leverage data to make student-centric decisions. Specifically, we'll cover best practices and the results from our research surveys conducted in partnership with AACRAO.
Day: Wednesday, November 29
Time: 9:45am – 10:45am
Type: Exhibitor Session
Presenter 1 Patrick Manchester
Title: Director of Partnerships
Institution Courshedog
E-mail: pmanchester@courshedog.com

Session Title: **IB Systems 101: A University Administrator's Guide**
Description In this session we provide university registrars and admissions officers with the knowledge and expertise needed to assess IB credentials effectively. By the end of this session, you will have the tools to efficiently access IB systems, evaluate IB applications, facilitate informed admissions decisions, and enhance the educational experience for both IB graduates and your university community.
Day: Wednesday, November 29
Time: 9:45am – 10:45am

Type: Exhibitor Session
Presenter 1 Marie Vivas
Title: Senior Recognition Manager
Institution International Baccalaureate Organization
E-mail: mvivas@ibo.org

Session Title: **Leading with Communication- Transforming Degree Audit**
Description This presentation will show how the Degree Audit Team at Stevens re-designed our degree audit process by prioritizing communication. We will also discuss how our team used our admissions backgrounds to standardize and streamline the graduation application and degree audit processes.
Day: Wednesday, November 29
Time: 11:00am-12:00pm
Type: Regular Session
Presenter 1 Lisa Romeo
Title: Assistant Registrar
Institution Stevens Institute of Technology
E-mail: lromeo@stevens.edu
Presenter 2: Candice Pellegrino
Title: Associate Registrar
Institution: Stevens Institute of Technology
E-mail: cpelleg1@stevens.edu

Session Title: **The Registrar's Office and Retention: What is our role?**
Description This roundtable session seeks to facilitate discussion and debate on the various roles our Registrars' Offices may, may not, and perhaps should play in retention. Our offices possess a great deal of student data, curricular information, and institutional knowledge, but we also have limited resources, time, and authority. We seek a balancing point in providing retention practices while maintaining sanity and bringing ownership to others.
Day: Wednesday, November 29
Time: 11:00am-12:00pm
Type: Roundtable
Presenter 1 Michael Verhagen
Title: Registrar
Institution The Pennsylvania State University-Schuylkill Campus
E-mail: mav13@psu.edu
Presenter 2: Jennifer Adamski
Title: Registrar-PSU Willkes-Barre Campus
Institution: The Pennsylvania State University

E-mail: jxa5671@psu.edu

Session Title:	Mentoring across the Generations
Description	Join the presenters to discuss various case studies on how mentoring professionals from different generational experiences can be challenging but also rewarding. Bring your experience and situations to add to the conversation. Let's brainstorm together!
Day:	Wednesday, November 29
Time:	11:00am-12:00pm
Type:	Roundtable
Presenter 1	Susan Hamilton
Title:	Assistant Vice Chancellor for Academic & Student Affairs & Title IX Coordinator
Institution	Rutgers University
E-mail:	nelsonsu@rbhs.rutgers.edu
Presenter 2:	Darlene Benzenberg
Title:	Registrar
Institution:	SUNY-Orange
E-mail:	darlenebenzenberg@sunyorange.edu

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