Annery Caceres, MIS.

Admissions Specialist

Kingsborough Community College

Steps to Process Readmit Students Utilizing CUNYFirst (Fully Integrated Resources and Services Tool)

6 - Readmission Steps

1. **Update Campus Solution (CS) - Program Plan**
2. **Update CS - Student Term**
3. **Update CS - Add/Update a Person**
4. **Add Service Indicators (SI)/Mass assign SI**
5. **Add Student Groups (SG) / Mass assign SG**
6. **Emailing the readmit welcome communication**

Step 1 - Update CS - Program Plan

1.Login into **CUNYfirst** and select the **Campus Solutions (CS) tile. Then,** Click on the **Student Records** tile.

2.On the CS Student Records Collection homepage dropdown menu, Click **Career and Program**.

Step 1 - Update CS-Program Plan - continued

3. Click **Student Program/Plan**.

4. Search for an existing record by student EMPLID, or by Last Name and First Name.

5. Under Search Results, choose your institution **Academic Career** & check **Correct History**.

6. On the Student Program page, click add a new row icon [+].

Step 1 - Update CS-Program Plan - continued

7. In the new row, set the **Effective Date** of the new **program action (Discontinuation or dismissal is required to readmit a student)**.

8. Use the **Student Program** tab to select the program action to be performed, the action reason, and to verify or update other data for this program action.

Step 1 - Update CS-Program Plan - continued

9. Make all or any other appropriate changes to any necessary fields (e.g., Student Plan and Sub-Plan)on all pages in the component.

10. Click the **Save** button.

11. **End of Procedure**.

Student Program/Plan

Enter any information you have and click Search. Leave fields blank for a list of all values.

Find an Existing Value | Add a New Value

▼ **Search Criteria**

ID [begins with ▼] [   ]
Academic Career [= ▼] [▼]
Student Career Nbr [= ▼] [   ]
Campus ID [begins with ▼] [   ]
National ID [begins with ▼] [   ]
Last Name [begins with ▼] [   ]
First Name [begins with ▼] [   ]

☑ Include History ☑ Correct History ☐ Case Sensitive

[Search] [Clear] Basic Search 🔍 Save Search Criteria

Search Results

View All   First ◀ 1-5 of 5 ▶ Last

ID	Academic Career	Student Career Nbr	Program Short Descr	Institution Short Descr	Name	Gender	Date of Birth	Campus ID	National ID	National ID Country	NID Short Description	Last Name	First Name
	Graduate	2	MS	BKL01		1-Female		(blank)	****		USA	SSN	
	Graduate	0	MS	BKL01		1-Female		(blank)	****		USA	SSN	
	Undergrad	1	UGRD	YRK01		1-Female		(blank)	****		USA	SSN	
	Undergrad	0	UGRD	YRK01		1-Female		(blank)	****		USA	SSN	
	UKCC	0	UGRD	KCC01		1-Female		(blank)	****		USA	SSN	

Find an Existing Value | Add a New Value

Student Academic Program/Plan ✕

Student Program | Student Plan | Student Sub-Plan | Student Attributes | Student Degrees

Academic Career Undergraduate Kingsborough CC

Career Requirement Term

Student Career Nbr 0

Student Details

Find | View All   First ◄ 1 of 7

Status   Discontinued

*Effective Date 10/23/2017 📅

Effective Sequence 2

*Program Action DATA 🔍 Data Change

Action Date 10/23/2017

Action Reason EGTC 🔍 EGT Cleared

*Academic Institution KCC01 🔍 Kingsborough CC

*Academic Program UGRD 🔍 Undergraduate

Joint Program Approval ☐

*Admit Term 1169 🔍 2016 FA

Requirement Term 1169 🔍 2016 FA

Expected Graduation Term [   ] 🔍

Admissions

☐ From Application

Application Nbr 01386822

Last Updated On 10/23/2017 11:02:36PM

By APSADM

Application Program Nbr 0

*Campus MAIN 🔍 KBCC

*Academic Load Full-Time ▼

OK   Cancel   Apply

Student Program | Student Plan | Student Sub-Plan | Student Attributes | Student Degrees

| Student Program | Student Plan | Student Sub-Plan | Student Attributes | Student Degrees |

Academic Career Undergraduate Kingsborough CC   **Student Career Nbr** 0   **Car Req Term** 2016 Fall Term

Student Details   Find | View All   First ◀ 1 of 7 ▶ Last

Status Discontinued

Effective Date 10/23/2017

Program Action Data

Action Reason Change
EGT
Cleared

Academic Program UGRD

Admit Term 2016 FA

Effective Sequence 2

Action Date 10/23/2017

Requirement Term 2016 FA

Find | View All   First ◀ 1 of 1 ▶ Last

*Academic Plan SPECOM-AS 🔍 Speech Communication AS   Major

*Plan Sequence 1

*Declare Date 09/21/2017 📅

*Requirement Term 1169 🔍 2016 FA

*Advisement Status Include

Degree AS

Degree Checkout Stat

Student Degree Nbr

Completion Term

🖫 Save   🔍 Return to Search   ⬆ Previous in List   Next in List   📧 Notify   🔄 Refresh   ➕ Add   📝 Update/Display   📄 Include History   Correct History

Student Program | Student Plan | Student Sub-Plan | Student Attributes | Student Degrees

| Student Program | Student Plan | **Student Sub-Plan** | Student Attributes | Student Degrees |

Academic Career   Undergraduate Kingsborough CC   Student Career Nbr 0

Student Details

Find | View All   First ◀ 1 of 7 ▶ Last

Status Discontinued   Admit Term 2016 FA
Effective Date 10/23/2017   Effective Sequence 2
Program Action Data Change   Action Date 10/23/2017
Action Reason EGT Cleared
Academic Program Undergraduate   Kingsborough CC

Academic Plan

Find | View All   First ◀ 1 of 1 ▶ Last

Academic Plan Speech Communication AS   Major

Requirement Term 2016 Fall Term

Academic Sub-Plan

Find | View All   First ◀ 1 of 1 ▶ Last

[+] [−]

*Academic Sub-Plan SPE-COMSTU 🔍 Communication Studies

Academic Sub-Plan Type Concentration
*Declare Date 09/21/2017 📅
*Requirement Term 1169 🔍 2016 FA

💾 Save   🔍 Return to Search   📑 Previous in List   📑 Next in List   ✉ Notify   🔄 Refresh   📋 Add   ✏ Update/Display   📄 Include History   📝 Correct History

Student Program | Student Plan | Student Sub-Plan | Student Attributes | Student Degrees

11

Student Records Collection

- Student Summary View
- Student Services Center
- Student Term ⌄
- Career and Program ⌃
  - **Student Program/Plan**
  - Student Groups
  - Student Career
  - Student Term Search
  - View Student Groups by Student
  - Process Student Groups
- Enroll Students ⌄
- Transcripts ⌄
- Batch Transcripts ⌄
- Legacy Portal ⌄

New Window | Help | Personalize Page

| Student Program | Student Plan | Student Sub-Plan | Student Attributes | Student Degrees |

Academic Career Undergraduate Kingsborough CC   Career Requirement Term   Student Career Nbr 0

Student Details   Find | View All   First ◄ 1 of 8 ► Last

Status Active in Program   Effective Sequence 1

*Effective Date 12/01/2024 📅

*Program Action RADM 🔍 Readmit   Action Date 12/01/2024

Action Reason 4 🔍 Readmitted

*Academic Institution KCC01 🔍 Kingsborough CC

*Academic Program UGRD 🔍 Undergraduate   Joint Program Approval ☐

*Admit Term 1252 🔍 2016 FA

Requirement Term 1252 🔍 2016 FA   **Admissions**

Expected Graduation Term 1272 🔍   ☐ From Application
                                                                    Application Nbr 01386822

Last Updated On 10/23/2017 11:02:36PM   Application Program Nbr 0

By APSADM   *Campus MAIN 🔍 KBCC

                                                                    *Academic Load Full-Time ▼

[Save] [Return to Search] [Previous in List] [Next in List] [Notify] [Refresh]   [Add] [Update/Display] [Include History] [Correct History]

Student Program | Student Plan | Student Sub-Plan | Student Attributes | Student Degrees

Step 2 - Update CS-Term activate a student

1. Login into **CUNYfirst** and select the **Campus Solutions Administrator** homepage.

2. Click the **Student Records** tile.

3. Click **Student Term under Student Records Collection**.

Step 2 - Update CS-Term activate a student (continued)

4. Click **Term Activate a Student**.

5. Search for an existing record by student, ID, Campus ID, or Last Name, First Name

6. On the Term Activate a Student, click add a new row icon [+] (Academic Institution needs to match your institution).

Step 2 - Update CS-Term activate a student – (continued)

7.In the new row, set the **Term** of the new **Term activation to the current readmitted term (for example type 1252 for the spring 2025 term)**.

8.Use the **Save tab and end the term activation process.**

Term Activate a Student

Enter any information you have and click Search. Leave fields blank for a list of all values.

Find an Existing Value

▼ **Search Criteria**

ID	begins with ▾	
Campus ID	begins with ▾	
National ID	begins with ▾	
Last Name	begins with ▾	
First Name	begins with ▾	

☐ Case Sensitive

Search   Clear   Basic Search   Save Search Criteria

Term Activation	Enrollment Limit	Student Session	Terms In Residence	Term Control Dates	External Study

Academic Career Details

Find | View All   First ◀ 3 of 3 ▶ Last

Academic Career Undergraduate Kingsborough CC

Find | View All   First ◀ 1 of 1 ▶ Last

➕ ➖

Academic Institution KCC01 🔍 Kingsborough CC

Term 1169 🔍 2016 FA   Semester   **Activation Date** 09/08/2016

Student Career Nbr 0 🔍 Undergraduate

Override All Academic Levels ☐   **Academic Year** 2017

Override Projected Level ☐   **Load Determination** Units

Academic Level - Projected   Lower SO   ***Form of Study** Class Enrollment ▼

Academic Level - Term Start   Lower SO   **Academic Load** Less 1/2

Academic Level - Term End   Lower SO   ***Billing Career** UKCC 🔍

Level Determination Units   **Eligible To Enroll** ☑

Go to   Calculate Tuition
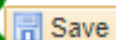
💾 Save   🔍 Return to Search   📧 Notify

Term Activation | Enrollment Limit | Student Session | Terms In Residence | Term Control Dates | External Study

Step 3 - Update CS-Add/Update a Person - Contact Information/Phone

Update Contact Information (Phone/Email)

1. Log into **CUNYfirst** and click the **Campus Solutions Administrator** tile.

2. Click the **Campus Community** tile.

3. Under CS Collection, Click **Add/Update a Person**.

Step 3 - Update CS-Add/Update a Person - Contact Information/Phone (continued)
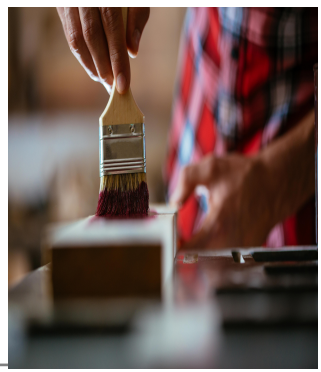
Update Contact Information (Phone/Email)

4. Enter search criteria, click the **Include History checkbox** and click **Search**.

5. If multiple results are returned, select the appropriate record.

6. To change data for **Phone**, click the **Add button** and enter the new data.

Update Contact Information (Phone/Email)

7. Select a **Phone Type** and enter the new phone number. Select **Preferred** for the phone entry preferred by the student.

8. To change data for **Email,** click the **Add button** to enter the new data.

Step 3 - Update CS-Add/Update a Person - Contact Information/Phone (continued)

Update Contact Information (Phone/Email)

9. Select an **Email Type** and enter the new email address. Select **Preferred** for the email entry preferred by the student.

10. Click **Save.**

End of procedure.

Step 3 - Update CS-Add/Update a Person - Name Change

Name change Based on the Required Documentation submitted

❖ Repeat steps 1 through 5 from the Update Contact Information (Phone/Email) process.

Step 3 - Update CS-Add/Update a Person - Name Change (continued)

6. Click the **View Name** button to review the current name saved in the system.

7. Click the **Cancel** button.

8. Click the **Add a new row (+)** button located in the upper right corner of the **Name** section.

9. Adjust the **Effective Date** field as necessary.

10. Click the **Edit Name** button and enter the new information

Step 3 - Update CS-Add/Update a Person - Name Change (continued)

11. Type of Name - **Primary**
12. Click the **Submit** button.
13. Click the **OK** button.
14. Click the **Save** button.

End of Procedure.

Step 3 - Update CS-Add/Update a Person - Update Student Address

❖ Repeat steps 1 through 5 from the Update Contact Information (Phone/Email) process.

Step 3 - Update CS-Add/Update a Person - Update Student Address (continued)

6. Click **Addresses.**

7. To add a new **Address type**, select the **Address Type** checkbox appearing under the **Add Address Types**

8. Click the **Edit Address** link in the Add Address area.

9. Enter address information. If applicable, click the **Override Address Verification** checkbox.

10. Click **OK.**

Step 3 - Update CS-Add/Update a Person - Update Student Address (continued)

11. Click **Submit** to move the data up to Current Address.

12. Click **Save** to retain new data and update the user identification and date/time stamp.

End of Procedure.

Add/Update a Person

Biographical Details | Addresses | Regional

Names

Person Information

Date of Birth [   ] 📅   Campus ID [   ]

Biographical History

Find | View All   First ◀ 1 of 2 ▶ Last

*Effective Date [02/01/2005] 📅

*Marital Status [Married ▼]   As of [01/29/   ] 📅

*Gender [1-Female (F) ▼]

National ID

Personalize | Find | 🔗 | 📊   First ◀ 1 of 1 ▶ Last

*Country	*National ID Type	National ID	Primary	
USA 🔍	Social Security Number ▼		☑	➖

[Add]

Contact Information

Addresses

Find | View All   First ◀ 1 of 4 ▶ Last

Address Type Home   Addresses

Effective Date 10/05/2020

Status Active

Country USA

Address

Phone

*Type	*Phone	Ext	Country	Preferred	
Home ▼				☐	➖
Main ▼				☑	➖

[Add]

Email

*Email Type	*Email Address	Preferred	
Business ▼		☑	➖
Campus ▼		☐	➖
Home ▼		☐	➖

[Add]

💾 Save   🔍 Return to Search   ✉ Notify   🔄 Refresh   ➕ Add   📝 Update/Display   📋 Include History   📝 Correct History

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Current Addresses   Personalize | Find | View All | 🔲 | ⊞   First ◀ 1-2 of 4 ▶ Last

Address Type	Address	Effective Date	Status	Updated By	Updated	Edit/View Address Detail
Home		10/05/2020	Active		10/05/2020 1:36:48PM	Edit/View Address Detail
Mailing		10/05/2020	Active		10/05/2020 1:36:48PM	Edit/View Address Detail

Add Address   **Add Address Types**

Effective Date 09/18/2023 📅   Status Active ▼

Country USA 🔍 United States

Address Edit Address   Address Linkage

Submit   Reset

☐	*	Home
☐	*	Mailing
☐		Business
☐		Check
☐		Dormitory
☐		Legal
☐		Campus
☐		Other
☐	*	Billing
☐		Other 2
☐	*	Permanent
☐		Preferred
☐		Veteran

* Active address exists
Explain

💾 Save   🔍 Return to Search   ✉ Notify   ♻ Refresh   📋 Add   📝 Update/Display   📄 Include History   📝 Correct History

Edit Address

Country United States   Change Country

Address 1

Address 2

Address 3

City

State 🔍

Postal

County

OK   Cancel

Clear

☐ Override Address Verification
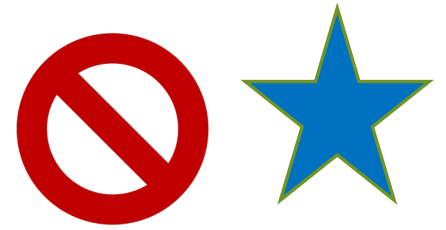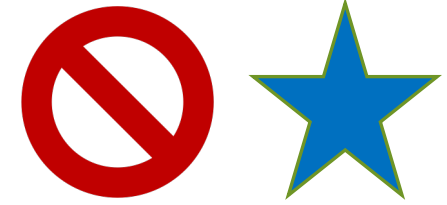
Step 4 – Add Service Indicators

1. Login into **CUNYfirst** and select the **Campus Solution Administrator** homepage tile.

2. Click the **Campus Community** tile.

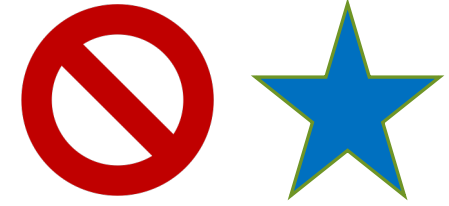3. Click **Service Indicators**.

Step 4 – Add Service Indicators - (continued)

4. Click Manage Service Indicator.

5. Search for an existing record by student, ID, Campus ID, or Last Name, First Name

6. On the Manage Service Indicators, click add Service Indicator.
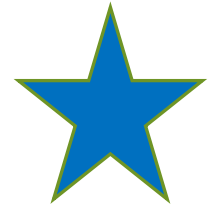
Step 4 – Add Service Indicators - (continued)

7. Select the Service Indicator Code by clicking on the Look Up Service Indicator.

8. Select the Reason by clicking on the Look Up Service Indicator.

Step 4 – Add Service Indicators - (continued)

9. Under the Effective Period select: Start Term, Start Date, End Term and End Date.

10. Under Assignment Details select Department.

11. Under Comments use up to 2000 characters word description.
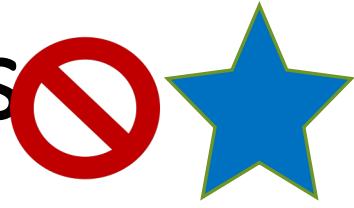
12. Click OK to end procedure

Step 4 – Mass Assign Service Indicators

1. Repeat steps 1 through 5 from the Add Service indicator process.

2. Click Mass Assign

3. Create Run Control Id

4. Run

5. Process Monitor for errors

6. Require readmit Service Indicator is Advisement Required (ADV) and Pending Transfer Credits (TRN)
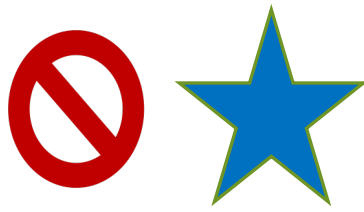
Step 4 – Mass Assign Service Indicators - (continued)

A required readmit Service Indicator for students not in good academic standing is "*Advisement Required*" (**ADV**).

Step 4 – Add a Run Control ID

Create Run Control ID to run a report:

- Go to Report Management
- Add a New Value button
- Type the Name (do not use space or special characters. Run Control ID cannot be deleted)

Campus Community Collection

Student Services Center

Add/Update a Person

Personal Information

Biographical

Addresses/Phones

Personal Attributes

Identification

Student FERPA

Relationships

Accomplishments

Participation Data

Health Information

Service Indicators

Manage Service Indicators

Manage Service Indicators

10905538

Display   Effect [All]   Institution [Kingsborough CC]   Refresh ↻

➕ Add Service Indicator

Service Indicator Summary
No Service Indicators exist for selected criteria.

➕ Add Service Indicator

⟳ Return to Search   ✉ Notify

Add Service Indicator

*Institution [KCC01] 🔍   Kingsborough CC

*Service Indicator Code [VAD] 🔍   Spouse or Child of Vet

*Reason [NO] 🔍   Spouse or Child of Vet

Description [   ]

Effect   Positive Service Indicator

Effective Period

Start Term [1242] 🔍   2024 SP   End Term [   ] 🔍

Start Date [09/19/2023] 📅   End Date [   ] 📅

Assignment Details

*Department [80268] 🔍   Office of the Registrar

Reference [   ]

Amount [0.00]   Currency [USD] 🔍

Contact Information

Contact ID [   ] 🔍   Contact Person [   ]

Placed Person ID [   ] 🔍   Placed By [   ]

Comments

Spouse of Child of Veteran.

1973 characters remaining

Services Impacted

Personalize | Find | View All | 🗗 | 🖳   First ◀ 1 of 1 ▶ Last

Impact	Description	Basis - Date	Basis - Term	Term Category
1 NO	No Impact	☑	☑	

Service Indicator Date Time 09/19/2023 10:48:01AM

Step 5a – Add Student Groups

1. Login to **CUNYfirst** and select the **Campus Solution Administrator** homepage.

2. Click the **Student Records** tile.

3. Under the Career and Program, Click **Student Groups**.

Population Selection

Selection Tool [External File ▾]

Attached File ALLADVCAS8_29_2023.txt

[Upload File] [Delete File] [View File]

File Mapping [EMPLID NO HEADER] 🔍

Edit File Mapping   Preview Selection Results

Service Indicator Data

*Institution [Kingsborough CC ▾]

*Service Indicator Code [ADV] 🔍   Advisement Required

*Reason [ADV] 🔍   Advisement Required   ☐ Use System Date

Effective Period

Start Term [1239] 🔍 2023 Fall Term   End Term [   ] 🔍

Start Date [08/29/2023] 📅   End Date [   ] 📅

Assignment Details

*Department [75002] 🔍 Admissions

Reference [   ]

Amount [0.000]   Currency Code [USD] 🔍 Dollar

Contact Information

Contact ID [   ] 🔍   Contact Person [   ]

Placed Person ID [   ] 🔍   Placed By [   ]

Comments

Step 5a – Add Student Groups - (continued)

4. Search for an existing record by student EMPLID, academic career and Student Career Number.

5. On the Student Groups page, click add a new row icon.

Step 5b – Mass Assign Student Groups

1. Repeat steps 1 through 5 from the Student Program Plan.
2. Click Process Student Groups
3. Search by Run Control Id or Add a New Value
4. Run
5. Process Monitor for errors

Step 5b – Mass Assign Student Groups - (continued)

Required Readmits Run Control ID Populations:

1. Good Academic Standing (**RDMT**)
2. CUNY-Connect student (**CURC**)
3. StartFish **(STRF**)
4. Matriculate Newly-Place Probation (**PRB1**)
5. Readmit – Forgiveness (**RADF**)

All population files are saved as text.

- Student Summary View
- Student Services Center
- Student Term ˅
- **Career and Program** ˄
  - Student Program/Plan
  - Student Groups
  - Student Career
  - Student Term Search
  - View Student Groups by Student
  - **Process Student Groups**
- Enroll Students ˅
- Transcripts ˅
- Batch Transcripts ˅
- Legacy Portal ˅

Process Student Groups

Add a New Value   🔍 Find an Existing Value

*Run Control ID [   ]

Add

Student Records Collection

New Window | Help | Personalize Page

- Student Summary View

- Student Services Center

- Student Term ⌄

- Career and Program ⌃

    Student Program/Plan

    Student Groups

    Student Career

    Student Term Search

    View Student Groups by Student

    Process Student Groups

- Enroll Students ⌄

- Transcripts ⌄

- Batch Transcripts ⌄

- Legacy Portal ⌄

Process Student Groups

Run Control ID [   ]   Report Manager   Process Monitor   [Run]

Population Selection

Population Selection

Selection Tool [External File ▾]   [Upload File] [Delete File] [View File]

Attached File ALLRADMCT11_19_2024.txt

File Mapping [EMPLID   ] Q   Edit File Mapping   Preview Selection Results

Student Group Data

*Academic Institution [KCC01] Q   Kingsborough CC   ☐ Update Tuition Calc Required

*Student Group [RDMT] Q   Readmit Student

*Effective Date [08/29/2025] 📅

*Effective Status [Inactive ▾]

Comment [KCC readmitted for the SPRING 2025 academic term.   ]

Student Override

☐ **Student Override**

[💾 Save] [↩ Return to Search] [↑ Previous in List] [↓ Next in List] [📧 Notify]   [➕ Add] [📄 Update/Display]

Run Control ID   ACProb1Matriculated   Report Manager   Process Monitor   [Run]

Population Selection

Population Selection

Selection Tool   External File

Attached File   CASMATRPROB8_29_2023.txt   [Upload File]   [Delete File]   [View File]

File Mapping   EMPLID   🔍   Edit File Mapping   Preview Selection Results

Student Group Data

*Academic Institution   KCC01   🔍   Kingsborough CC   ☐ Update Tuition Calc Required

*Student Group   PRB1   🔍   Newly-Placed Probation Student

*Effective Date   12/29/2023   📅

*Effective Status   Inactive

Comment   KCC readmitted for the FALL 2023 Matriculated on probation by the College Committee on Admissions
and Academic Standing.

Student Override

☐ Student Override

Step 6 – Emailing Readmit Welcome Communication with Customer Relationship Management (CRM) CONNECT

- ❑ Complete the KCC readmission Template, and use it to create the CSV import file

- ❑ The CSV import file must have the same Header Row as the original readmission template

- ❑ Log-in into Hobsons' software to import the CSV file

Step 6 – Emailing Readmitted Welcome Communication with CRM CONNECT (con't)

❑Click on "Import Now" and follow the steps:
- ❖Step 1: Import File Type (Known Layout)
- ❖Step 2: Select Import File (< than 1.5 MB from Local Disk)
- ❖Step 3: Import File Delimiter (Comma)
- ❖Step 4: Character that encloses text fields (Double Quote ("text")
- ❖Step 5: Header Row and Start Row (check First row of import contains attribute names)
- ❖Step 6: Upload File

Step 6 – Emailing Readmitted Welcome Communication with CRM CONNECT (con't)

❑ Click Next then:

❖ Step 1: Specify a Source Code (select your saved source code)

❖ Step 2: Map Input File Columns to CRM Contact Attributes

❖ Step 3 Contact-to-Organization Relationship (null)

❖ Step 4: Update Conditions (update existing contact if attribute matches) CUNY Start, CUNY Start REC files by EMPLID

❖ Then click next

Step 6 – Emailing Readmitted Welcome Communication with CRM CONNECT (con't)

❑Email supervisor letting he/she know that the file is ready to send

❑Verify that all imported information is not rejected on the Import Logs tab. If rejected investigate the causes.

Step 6 – Emailing Readmitted Welcome Communication with CRM CONNECT (con't)

❑ Contacts Import Options (file attributes Mapped (Imported file name)

❖ Step 1: Select and Preview Contacts to import

❖ Step 2: Import log (Email import to your boss for backup)

❑ End procedure by Queue and Monitor Import

Step 6 – Emailing Readmitted Welcome Communication with CRM CONNECT (con't)

❑ Email supervisor letting he/she knows that the file is ready to send with Hobson's software

❑ Verify that all imported information is not rejected on the Import Logs tab. If rejected investigate the causes.

❑ End procedure

Thank you!

Annery S. Caceres, MS ISM
Kingsborough Community College
Admissions Specialist
Annery.Caceres@kbcc.cuny.edu
Zoom Virtual Admissions Information Center (Site Link)
Kingsborough Community College application process (Site Link)

Session name is **Steps to Process Readmit Students Utilizing CUNYFirst (Fully Integrated Resources and Services Tool)**

Please, complete the session evaluation Form in the WHOVA app.